

FAQ – HOW DO I

Purpose

- x This document is intended to help you successfully view device activity in the Wilkes Portal.

- x ~~Article Will Be Archived~~

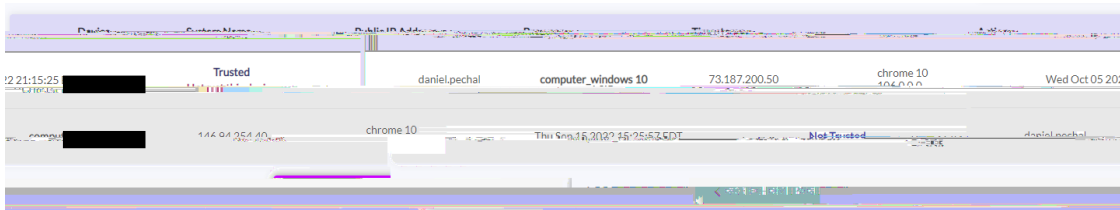
- x You must be able to login successfully with both password, security questions message

1. Sign in to _____
2. In the Wilkes Quick Links _____ Password Manager link.
3. When prompted, re-enter your password and click _____

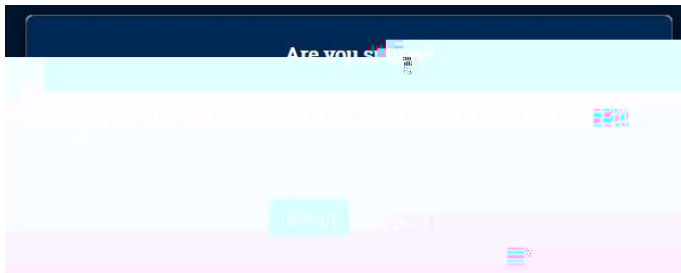
Recover Settings page and click the Manage Devices button



5. On the **Recent Devices** page, you will be able to view device activity
6. To remove a trusted device, locate it in the list and click **Remove Device**
 - a. Note: you will only be able to remove trusted devices.
 - b. Note: if you notice a suspicious device you should consider changing your password.



7. At the **Are you sure?** pop up, click the **Remove** button



8. Once done, click the **Go to Homepage** button in the lower right.